

Our commitment to quality is through:

Our Business

We will ensure that our management system procedures are fully implemented and frequently reviewed to ensure they continue to meet the needs of our customers, our business and all statutory requirements.

Our People

We recognise our people are an integral part of our success and will therefore ensure they are comprehensively trained, equipped and empowered to address any challenges that arise within the business to maintain and exceed our customer satisfaction where possible.

Continual Improvement

We will ensure regular reviews are undertaken to identify trends. Effective methods of communication are in place to capture best practice and share innovation in order to promote continual improvement within the business and the partnerships within which we work. These commitments are regularly reviewed by our senior management team. We ensure that this policy is cascaded and communicated to staff throughout our business and available upon request for interest parties.

Andrew Segre, Director

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